



SecureAlerts is a new service being launched on February 11, 2019 for our retail and business customers. **SecureAlerts** is free, easy to enroll, and allows you to monitor all of your accounts for suspicious activity. Once set up, an alert message will be sent to you the moment something important happens in your account via text, email, or to your Online Banking message center.

To set up real time **SecureAlerts**, you simply:

- Log on to *Online Banking*. Select *Alerts*.
- *Set up* contact options and *activate* email and/or cell phone number for text messages and push notifications.
- *Click* each *Category* in *Alert Options* to view the list of available alerts.
- *Select* the *Alerts* you want to receive for each account. Then check how you would like to receive them, and *Save*.
- Each alert you choose has a “*do not disturb*” option. Any alerts generated during that time period will be held until that period ends.
- A message will be sent by the chosen delivery channel the moment any of the alerts are triggered.

Delivery Channels available:



Text Messages – one of the easiest ways to receive **SecureAlerts** is through text messages on a smartphone or wearable device.



E-Mail – Receive email messages about account activity.



Online Banking Message Center – View **SecureAlerts** every time you log on to Online Banking.

SecureAlerts examples:



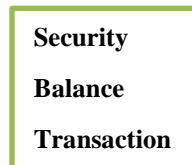
A purchase using your debit card was just processed.



An ATM withdrawal has occurred.



A check clears that exceeds the amount you set.



Alerts will be sent if any of these items are selected.

Mobile Devices – Alert messages may be sent using push notifications to a smartphone. If you use Mobile banking, you will receive a “What’s New” screen when you log into your Mobiliti device. The screen will indicate the Alerts button has been added. You may then enable push notifications and turn on specific alerts. With these alerts, you can then monitor your account activity and take action based on an alert you receive. (See attached Push Notification screen shots).

Businesses – If you are a business customer, you will automatically have access to set up Alerts through online banking. If you are interested in authorizing specific employees to set up and use secure alerts, you will need to contact the Business Online department at 479-442-1183 or 479-442-1120. **SecureAlerts** is a great tool for businesses to help protect against a growing threat of ACH and Wire fraud. Users can receive real time alerts for transfers issued from their accounts. They can also monitor payments, loans, security settings and other account transactions for potential fraudulent activity.

Note: A special email address has been set up to answer questions:
securealerts@mebanking.com or contact us at 479-442-1146